



EXPERIENCE BASED TRAVEL in Banská Bystrica Region

Banska Bystrica Regional Destination Management Organisation Eva Macul'ová - manager of incoming travel agency **August 17**, 2020

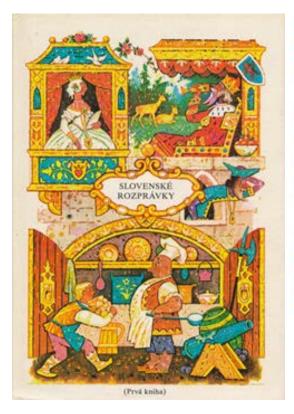
OUR PRODUCT PARTNERS



OUR UMBRELLA DESTINATION BRAND

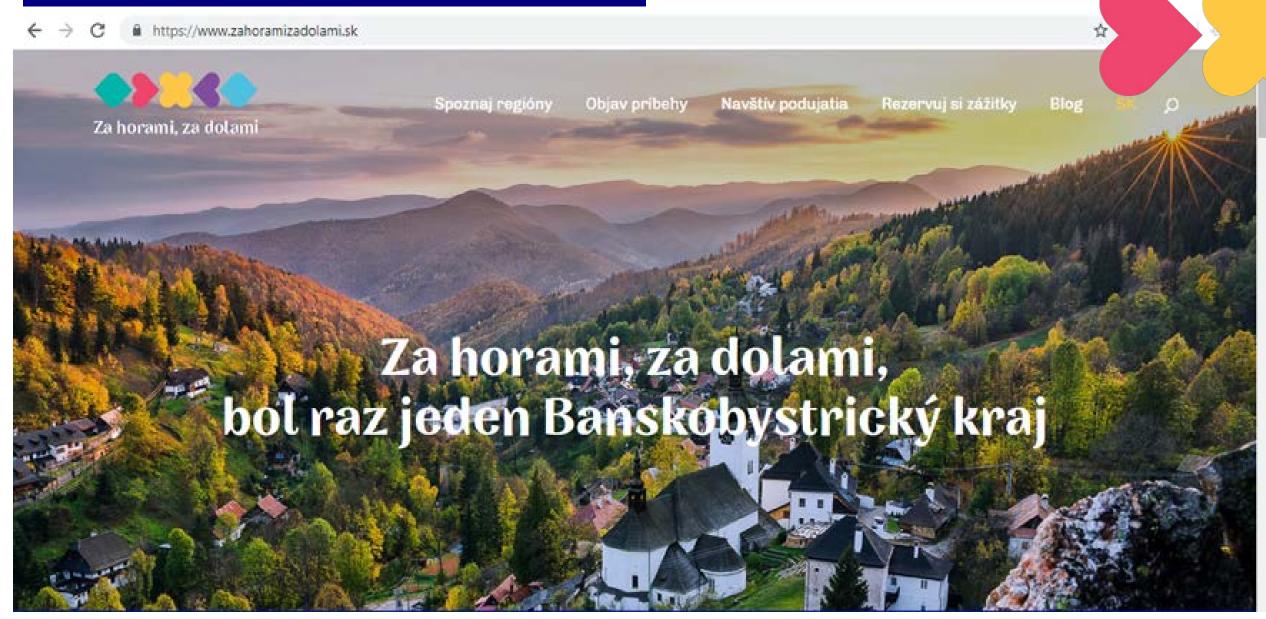








OUR DESTINATION WEB SITE



BETS ON EXPERIENCE BASED TRAVEL



Jeden deň včelárom

Včelí kRaj vám prináša jedinečnú príležitosť zistiť, aké je to aspoň na jeden deň byť včelárom.

- O Včelárstvo
- Kokaya nad Rimavicou

00 10€



Opáč podpoliansku náturu

Príď si opáčiť a zažiť dobu gazdovania na hriňovských lazoch ku gazdovi Jozefovi Kučerovi.

- azdovanie, farmárčenie
- Hriñová

00 6€



Ochutnávka vín spod sopky

Ochutnávka lokálnych vín z oblasti Štiavnických vrchov, kde vinohrady rastú na sopečnej pôde.

- ₽ Vino
- Banská Štiavnica

12€

DUDINGE must

Galéria masiek, Lišovská izba a Keltské obydlie

Navštív zbierku masiek z celého sveta, nahliadni do tradičnej Lišovskej izby a prezri si keltské obydlie.

- (C) Kultúra, Pamiatky
- Lišov

001€



OUR OBJECTIVE



ONLY 14 % of all visitors in Banska Bystrica regions are foreigners – the last position from 8 self governing regions in Slovakia.

We focus in authenticity in product development because we aim to attract more tourists from abroad in the future.

CRITERIA for PRODUCT SELECTION AND DEVELOPMENT

- provided by locals
- unique for the destination
- authentic
- in line with brand essence
 - to slow down
 - to return to roots
 - to experience adventure

OUR SPECIFIC PRODUCT LINES

in line with ecotourism principles



- Night Sky
- Local
- Treasure of Earth
- Heritage Train



Product line MYSTERIOUS CASTLES

Explore history in our Heritage castle tours - guided tours with our experts on history or archeology.

Revište Šášov Hronský Beňadik Pustý hrad Zvolen Castle



Product line NIGHT SKY

Observe the night sky and let youself be guided by the experts.

Šášov Castle at Night

Guided tour in the Observatory





Apiary tours - get really close look at the life in the hive, hear the buzz, taste the honey and make a honey candle.

Beekeeper for one day

Apiary tour – "Honeymoon"





Taste the Podpolanie Nature

Explore the life on the traditional Podpolanie farm and join in with seasonal work.



Product line TREASURES OF EARTH

Walking tour from stettleme ntto stettlement "from štál to štál"

Walk with us, observe typical local abandoned settlements ("štál") with knowledgeable local guide and taste local food products.



Product line

TREASURES OF EARTH

Join original walking tours and explore local history, nature and wildlife.

Walking tours in Pol'ana Vulcano

- Tracking the steps of a bear in Pol'ana
- 2. Exploring ancient roots in Pol'ana
- 3. Following the sheepards' path



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Product line

TREASURES OF EARTH

Join us on guided walking tours in National park Slovak
Kras and explore unique caves, cracks and holes

Across the National park Slovak Kras (UNESCO Biospheric Reserve).



HERITAGE TRAIN ADVENTURE

Take a train ride on heritage scenic train with historical spectacles.

Horehronie Expres
Bandit Expres
Mining Expres
34 tunels Expres
Steam train Tisovec
Forestry railway



WORK IN PROGRESS



- Walking tours in all three official geoparks
- Guided cycling tours
- Guided horse walking tours







TURISTICKÝ NOVOHRAD A PODPOĽANIE





LESSONS TO LEARN in product development



- most of the product providers take the product as hobby activity instead of BUSINESS one
- lack of knowledge and skills in PRICING
- lack of local certified GUIDES
- missing CUSTOMER CARE procedures
- not enough TRUST in our travel agency as an intermediary body inspired by travel agency <u>but</u> purchase made directly from local product providers

THE PRODUCT PROVIDERS DEFINITELY APPRECIATE UMBRELLA TRAVEL AGENCY SERVICE

(e-shop, marketing, sales communication with the clients)

THANK YOU
IN BANSKA BYSTRICA
REGION!



